

Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbyppl@hotmail.com  
SECY/CHN/01/08/2025

Complaint No. CG. No. -458/2025

POOJA GOYAL  
Vs  
BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date : 05.02.2026

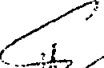
Present:

1. None present on behalf of the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. None present on behalf of the complainant. OP is present.

Another opportunity is given to the complainant to appear before the Forum.

Fixed for further arguments on 19.02.2026.

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbyp@hotmai.com  
SECY/CHN 01508NKS

Complaint No. CG. No. -421/2025

NARGIS JAHAN  
Vs  
BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date : 05.02.2026

Present:

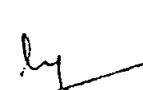
1. Mr. Neeraj Kumar, Counsel for the Complainant
2. Mr. Manish Verma, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

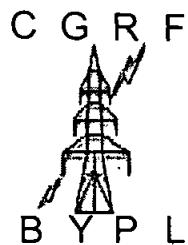
Case called out. Both parties are present and heard.

OP is directed to produce K.No. file of all the electricity connections in the existing in the building.

Fixed for further arguments on 19.02.2026.

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
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Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp1@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. C.G. No. 395/2025

HARDEEP SINGH  
Vs  
BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR PH I & II

ORDER SHEET

Date : 05.02.2026

Present:

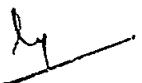
1. Mr. Robin Singh, Proxy Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rañi & Mr. Akshat Aggarwal, on behalf of respondent

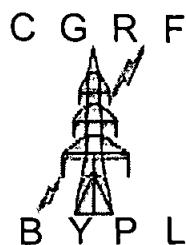
Case called out. Both the parties are present and heard.

Proxy counsel for the complainant seeks adjournment.

Fixed for further arguments on 24.02.2026.

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

Complaint No. C.G. No. 394/2025

**HARDEEP SINGH**

Vs

**BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR PH I & II**

## ORDER SHEET

Date : 05.02.2026

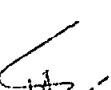
Present:

1. Mr. Robin Singh, Proxy Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

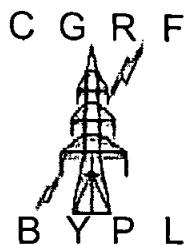
Case called out. Both the parties are present and heard.

Proxy counsel for the complainant seeks adjournment.

Fixed for further arguments on 24.02.2026.

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. C.G. No. 393/2025

MOHAN SINGH  
Vs  
BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR PH I & II

ORDER SHEET

Date : 05.02.2026

Present:

1. Mr. Robin Singh, Proxy Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

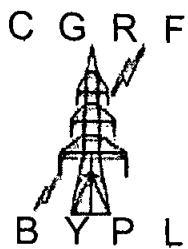
Case called out. Both the parties are present and heard.

Proxy counsel for the complainant seeks adjournment.

Fixed for further arguments on 24.02.2026.

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp1@hotmail.com

SECY/CHN 01508NKS

Complaint No. C.G. No. 392/2025

MOHAN SINGH

Vs

BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR PH I & II

ORDER SHEET

Date : 05.02.2026

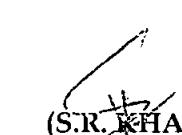
Present:

1. Mr. Robin Singh, Proxy Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

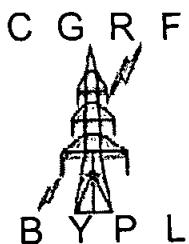
Case called out. Both the parties are present and heard.

Proxy counsel for the complainant seeks adjournment.

Fixed for further arguments on 24.02.2026.

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma.

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015 08NKS

Complaint No. C.G. No. 391/2025

**ROBIN SINGH**

Vs

**BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR PH I & II**

## ORDER SHEET

Date: 05.02.2026

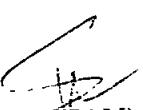
Present:

1. Mr. Robin Singh, Proxy Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

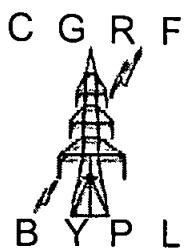
Case called out. Both the parties are present and heard.

Proxy counsel for the complainant seeks adjournment.

Fixed for further arguments on 24.02.2026.

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyppl@hotmail.com

SECY/CHN 015/08NKS

Complaint No. C.G. No. 390/2025

ROBIN SINGH

Vs

BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR PH I & II

## ORDER SHEET

Date : 05.02.2026

Present:

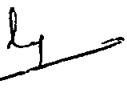
1. Mr. Robin Singh, Proxy Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

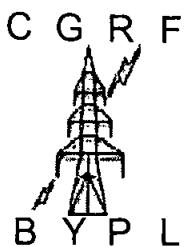
Case called out. Both the parties are present and heard.

Proxy counsel for the complainant seeks adjournment.

Fixed for further arguments on 24.02.2026.

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp1@hotmail.com

SECY/CHN/015/0RNS

Complaint No. CG-398/2025

**KRISHNA**

Vs

BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR PH I & II

## ORDER SHEET

Date : 05.02.2026

Present:

1. Mr. Robin Singh, Proxy Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

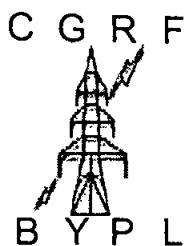
Case called out. Both the parties are present and heard.

Proxy counsel for the complainant seeks adjournment.

Fixed for further arguments on 24.02.2026.

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyppl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG-254/2025

TRILOK SINGH RAWAT  
Vs  
BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR PH I & II

ORDER SHEET

Date : 05.02.2026

Present:

1. Mr. Neeraj Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Abhishek Tyagi, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

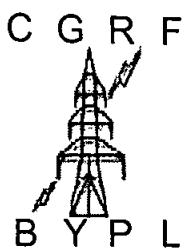
Arguments heard. Judgment Reserved.



(S.R. KHAN)  
MEMBER (TECH.)



(P.K. AGRAWAL)  
MEMBER (LEGAL)



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbypl@hotmail.com

SECY/CHN 015/08NKS

Complaint No. CG- 353/2025

**NAWAZ MEHMOOD**

Vs

**BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR**

ORDER SHEET

Date : 05.02.2026

Present:

1. Mr. Neeraj Kumar, Counsel for the complainant
2. Mr. Adarsh Kumar, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Both the parties are present and heard.

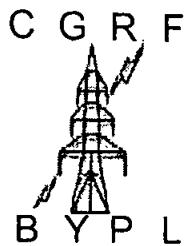
Arguments heard. Judgment Reserved.



(S.R. KHAN)  
MEMBER (TECH.)



(P.K. AGRAWAL)  
MEMBER (LEGAL)



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act, 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmail.com  
SECY/CHN 01508NKS

Complaint No. CG No. 426/2025

KEERTI  
Vs  
BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK

ORDER SHEET

Date : 05.02.2026

Present:

1. Mr. Neeraj Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

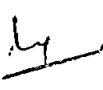
Case called out. Both the parties are present and heard.

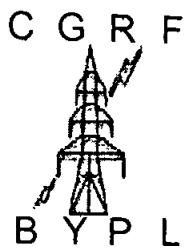
OP stated that they need new order/application number from the complainant and they would process the same for new connection.

The complainant provides the new order no. 8008155443/ONCCK3101268779. OP stated they would process the case.

Fixed for further arguments on 19.02.2026.

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG-354/2025

**BHUPINDER PAL SINGH**  
Vs  
**BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK**

ORDER SHEET

Date : 05.02.2026

Present:

1. Mr. Neeraj Kumar, Counsel for the complainant
2. Mr. Manish Verma, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent.

Case called out. Both the parties are present and heard.

OP filed document that they have verified the lift certificate.

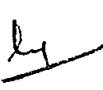
Counsel for the complainant filed Architect Certificate.

OP seeks time for verification of the same.

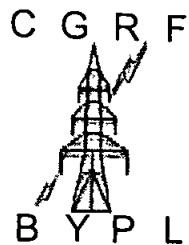
Fixed for further arguments on 19.02.2026.



(S.R. KHAN)  
MEMBER (TECH.)



(P.K. AGRAWAL)  
MEMBER (LEGAL)



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMIT  
(Constituted under section 42 (5) of Indian Electricity Act. 20  
Sub-Station Building BSES (YPL) Regd. Office Karkardoor  
Shahdara, Delhi-1101  
Phone: 80109397  
E-mail: cgrfbyp@hotmai.c  
Website: www.cgrfbyp.c

**Complaint No.CG-462/2025**

**JITENDER KUMAR**  
Vs  
BSES YAMUNA POWER LIMITED (D) **LAXMI NAGAR**

**ORDER SHEET**

**Date: 05.02.2026**

Present:

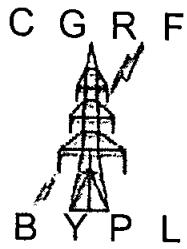
1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

Counsel for the complainant has not filed rejoinder till date. Three opportunities are already given to the complainant for filing rejoinder the complainant failed to file the rejoinder. The matter is now put up for arguments.

Fixed for arguments on 24.02.2026.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act, 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi-110091  
Phone 8010939111  
E-mail: cgrfbyp@hotmai...  
Website: www.cgrfbyp...

**Complaint No.CG-414/2025**

**TARUN BABBAR**

Vs

**BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR**

**ORDER SHEET**

**Date: 05.02.2026**

**Present:**

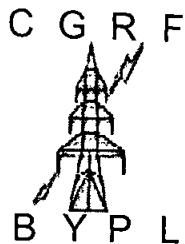
1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal, Ms. Chhavi Rani & Ms. Akansha Tanvi on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

Last opportunity given to the counsel of the complainant for filing rejoinder, if any.

Fixed for filing rejoinder on 12.02.2026.

SECRETARY/REGISTRAR



Consumer Grievance Redressal For  
FOR BSES YAMUNA POWER LIMIT  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi-110093  
Phone: 8010939111  
E-mail: cgrfbyp@hotmai.com  
Website: www.cgrfbyp.lc

**Complaint No.CG-05/2026**

**JATINDER KAUR GUJRAL**

Vs

BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

**ORDER SHEET**

**Date: 05.02.2026**

**Present:**

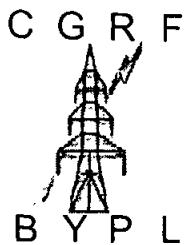
1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal, Ms. Chhavi Rani & Ms. Akansha Tanvi on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

Counsel for the complainant seeks more time for filing rejoinder.

Fixed for filing rejoinder on 12.02.2026.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2010)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110102  
Phone: 801093976C  
E-mail: cgrfbyp@hotmai.com  
Website: www.cgrfbyp.com

**Complaint No.CG-457/2025**

**NUSRAT KHAN**

Vs

BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

**ORDER SHEET**

**Date: 05.02.2026**

**Present:**

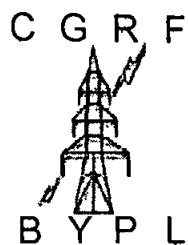
1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

Last opportunity given to the counsel of the complainant for filing rejoinder, if any.

Fixed for filing rejoinder on 12.02.2026.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi-110101  
Phone: 8010939777  
E-mail: cgrfbyp@hotmai.com  
Website: www.cgrfbyp.com

**Complaint No. CG-456/2025**

**YASH PAL**

Vs

BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

**ORDER SHEET**

**Date: 05.02.2026**

**Present:**

1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal, Ms. Chhavi Rani & Ms. Akansha Tanvi on behalf of BYPL.

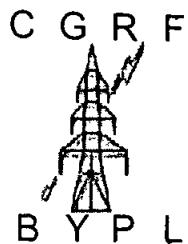
Case called out. None present on behalf of the complainant. O.P is present.

Last opportunity is given to complainant for filing rejoinder, if any.

Fixed for filing rejoinder on 12.02.2026



**SECRETARY/REGISTRAR**



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2010)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110102  
Phone: 8010939760  
E-mail: cgrfbyp@hotmai.com  
Website: www.cgrfbyp.com

**Complaint No.CG-09/2026**

**SAT PAL**

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGARI

**ORDER SHEET**

Date: 05.02.2026

Present:

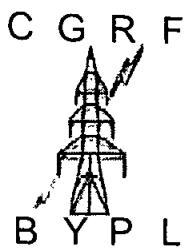
1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

Another opportunity is given to complainant for filing rejoinder, if any.

Fixed for filing rejoinder on 12.02.2026

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act, 2010)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110102  
Phone: 8010939760  
E-mail: cgrfbyp@hotmai.com  
Website: www.cgrfbyp.com

**Complaint No.CG-441/2025**

**VEENA**

Vs

**BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR**

**ORDER SHEET**

**Date: 05.02.2026**

**Present:**

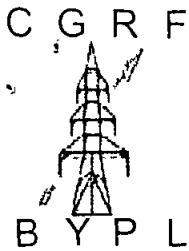
1. None present on behalf of the Complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL..

Case called out. None present on behalf of the complainant. OP is Present.

For the last 5 consecutive hearing none presented on behalf of the complainant. It is considered that they are not interested in continuing the case.

In view of the above, the case is dismissed. File be consigned to record room.

**SECRETARY/REGISTRAR**



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG-15/2026

**NEELAM GUPTA**

Vs

BSES YAMUNA POWER LIMITED (D) KARKARDOOMA

ORDER SHEET

Date: 05.02.2026

Present:

1. None present on behalf of the complainant.
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

O.P resolved the grievance of the complainant.

In view of the above, case is closed as settled. File be consigned to record room.



SECRETARY/REGISTRAR